

**Everest College - Henderson  
2016-2018 Catalog, Volume I, Version X  
Addendum Effective 06/01/2017**

- **ADDENDUM:** The Student Grievance Procedure language has been updated to the catalog.

**STUDENT GRIEVANCE PROCEDURE**

You may bring a complaint against the School and initiate the School's Internal Dispute Resolution procedure by filing a written complaint with your academic advisor. The academic advisor will attempt to provide a decision or resolution within 15 days. If you are not satisfied with your academic advisor's resolution of your complaint, you may appeal his/her decision to the Campus Director. You may then appeal the President's decision to the Provost of Zenith Education Group. If you are not satisfied with the outcome of the internal dispute procedure, you have the option of submitting your claim to arbitration pursuant to the School's Dispute Resolution Policy that was provided at the time of enrollment. You may also obtain a copy of the Internal Dispute Resolution Policy from your academic advisor.

If a student feels that the School has not adequately addressed a complaint or concern, the student may also consider contacting the Accrediting Council for Independent Colleges and Schools. All complaints considered by the Council must be in written form, with permission from the complainant(s) for the Council to forward a copy of the complaint to the school for a response. The complainant(s) will be kept informed as to the status of the complaint as well as the final resolution by the Council. Please direct all inquiries to:

Accrediting Council for Independent Colleges and Schools  
750 First Street, N.E., Suite 980  
Washington, DC 20002-4223  
(202) 336-6780, (202) 842-2593 (fax)

Students may also contact and file a complaint with Commission on Postsecondary Education from the following mailing address.

Commission on Postsecondary Education  
8778 S. Maryland Pkwy, Suite 115  
Las Vegas, Nevada 89123  
Phone: (702) 486-7330

- **ADDENDUM:** The following information has been removed from the catalog.

Nevada Attorney General at 100 N. Carson St. Carson City, NV 89701 or 555 E. Washington Ave., #3900 Las Vegas, NV 89101; or the Nevada Office of Consumer Affairs at 1818 E. College Parkway, Suite 110, Carson City, NV 89706 or 555 E. Washington Avenue, Suite 4900, Las Vegas, NV 89101.

- **ADDENDUM:** The computer profile has been updated to the Online Programs and Course Requirements (Linear Programs Only) section.

PC, Windows 7 or newer  
Mac OS X 10.6 or newer, min 1GB of Ram

Supported Browsers Include:  
Internet Explorer 11  
Safari 9-10  
Chrome  
Firefox

Minimum Internet Speed of 512kbps

- **ADDENDUM:** The following statement has been updated to the Retaking Failed Coursework section.

Veterans Affairs (VA) students are not eligible for VA funding for repeating passed coursework.

- **ADDENDUM:** Tinamarie Aguilar has been removed from the Title IX of the Education Amendments contact list.

- **ADDENDUM:** The following language has been added to the catalog under the Student Services section.

**TEMPORARY CAMPUS CLOSING WEATHER**

To provide continued services to students, it is Zenith's policy that all schools remain open according to their regular hours of operation. However, certain situations, such as holidays, special events, inclement weather, and emergencies, may arise that necessitate the temporary closure of a Zenith campus. In the event it becomes necessary for a location to temporarily close students will be notified using a notification software/system. Zenith will communicate

**Everest College - Henderson**  
**2016-2018 Catalog, Volume I, Version X**  
**Addendum Effective 06/01/2017**

site closures, delayed start, and early close. Campus leadership may also send notices about special events and other general reach out messages to communicate with students. The system will send notice via landline, cell phone—audio and text, and email. All students are required to keep their contact information current in CampusVue at all times in order to be reached with these important messages. The Campus Director reserves the right to schedule make up hours and/or assignments for hours missed due to any school closures. The students will be notified of these make up hours and be required to attend or be marked absent.

- **ADDENDUM:** The following course code name has been updated to the catalog.

Old Course Number	New Course Number
NUR2212L	NUR2213L
NUR2513L	NUR2515L
NUR2611L	NUR2615L

- **ADDENDUM:** Jacksonville and Melbourne have been removed from the Zenith Education Group table.

- **ADDENDUM:** Modular calendar for Allied Health programs has been added to the catalog.

<b>Allied Health Modular Programs</b> Medical Administrative Assistant Medical Assistant Medical Insurance Billing and Coding <b>2017 - 2018</b>	
Start Dates	End Dates
2/6/2017	3/3/2017
3/6/2017	4/2/2017
4/10/2017	5/7/2017
5/8/2017	6/4/2017
6/5/2017	7/2/2017
7/10/2017	8/6/2017
8/7/2017	9/3/2017
9/5/2017	10/1/2017
10/9/2017	11/5/2017
11/6/2017	12/3/2017
12/4/2017	1/7/2018
1/8/2018	2/4/2018
2/5/2018	3/4/2018
3/5/2018	4/1/2018
4/9/2018	5/6/2018
5/7/2018	6/3/2018
6/4/2018	7/1/2018
7/9/2018	8/5/2018
8/6/2018	9/2/2018
9/4/2018	9/30/2018
10/8/2018	11/4/2018
11/5/2018	12/2/2018
12/3/2018	1/6/2019

<b>Holidays/Student Breaks</b> <b>Weekday</b> <b>2017 - 2018</b>		
Holidays/Student Breaks	Start Date	End Date
Presidents Day	2/20/2017	2/20/2017
Student Break	4/1/2017	4/9/2017
Student Break	4/3/2017	4/9/2017
Memorial Day	5/29/2017	5/29/2017
Student Break	7/1/2017	7/9/2017
Student Break	7/3/2017	7/9/2017
Student Break	9/30/2017	10/8/2017
Student Break	10/2/2017	10/8/2017
Thanksgiving Holiday	11/23/2017	11/24/2017
Christmas & New Year Holidays	12/25/2017	1/1/2018
Martin Luther King Day	1/15/2018	1/15/2018
Presidents Day	2/19/2018	2/19/2018
Memorial Day	5/28/2018	5/28/2018
Thanksgiving Holiday	11/22/2018	11/23/2018
Christmas & New Year Holidays	12/24/2018	1/1/2019